





Non-compliances may be issued when things go wrong and where failures put consumers at risk. When issued with a regulatory action, you need to act promptly to mitigate risk and remediate the situation.

Our highly skilled experts provide practical support to protect your reputation, viability and sustainability when imposed with a regulatory action.

You can be confident in our 100% track record of returning residential aged care and home care providers to full compliance.

We also offer your management teams the training and mentoring necessary to achieve long-term business sustainability by meeting or exceeding the quality standards.

### We help you succeed:

Identifying process deficiencies leading to non-compliance.

Reviewing and enhancing your continuous improvement plan for measurable and sustainable outcomes.

Monitoring and providing fresh perspectives on compliance mechanisms.

Fostering a culture of continuous improvement and a blame-free environment.

# Take pride in your success



### We support aged care providers with:



#### **Nurse Advisory**

We work with key personnel and staff to embed sustainable models and practices. We identify and address the root causes of system failures and provide practical solutions.



### **Non-Compliance Response**

When facing a non-compliance order, our experienced consultants assist you in preparing a compelling response. We focus on protecting your reputation and business sustainability.



#### **Staff Training**

Our training workshops help to foster a blame-free culture of continuous improvement.

Our consultants are certified trainers and assessors who train, mentor and educate management teams, facilitating better outcomes for all.

## Why partner with Pride Aged Living?

- Our expert guidance helps to protect your reputation and sustainability during regulatory actions.
- You can be confident in our proven track record of achieving full compliance for aged care providers.
- We provide the practical support needed to identify and mitigate risk while enhancing your continuous improvement strategies.
- We educate, mentor and empower your management teams for long-term success.

# Get in touch

To find out more about how we can assist, please contact us at <u>clientservice@prideagedliving.com.au</u> or <u>02 9068 0777</u>.



